

Standard Service Application

Lindale Rural Water Corporation
P.O. Box 756, Lindale Texas 75771
Phone (903) 882-3335 Fax (903) 882-6822

Date: _____ # of Occupants: _____

Applicant's Name: _____

C/o Applicant: _____

Address Moving From: _____

Address Moving To:
(Service Address) _____

Mailing Address: _____

Email: _____

Phone #: _____

Cell Phone: _____

Driver's License # (Required) _____ (need copy)

Please CHECK if Property has
Well: _____
Sprinkler System: _____

Previous Owner: _____

**BY SIGNING THIS I UNDERSTAND THAT PAYMENT OF MY
WATER BILL IS DELINQUENT AFTER THE 15TH OF EACH
MONTH AND IS SUBJECT TO DISCONNECTION.**

Print: _____

Signature: _____

INFORMATION NEEDED ALONG WITH THIS APPLICATION:

- 1 WARRANTY DEED - DEED OF TRUST (PROOF OF OWNERSHIP)
- 2 MEMBERSHIP - \$100 CHECK OR MONEY ORDER
- 3 IDENTIFICATION CARD (DL OR STATE ID)

You can now request the personal information contained in our utility records not be released to unauthorized persons.

The Texas legislature recently enacted a bill, effective September 1, 1993 allowing non-profit water supply corporations to give their customers the option of making the customer's address, telephone number, and social security number confidential.

PLEASE NOTE: WE MUST STILL PROVIDE INFORMATION TO

(1) AN OFFICIAL OR EMPLOYEE OF THE STATE OR A POLITICAL SUBDIVISION OF THE STATE OR FEDERAL GOVERNMENT ACTING IN AN OFFICIAL CAPACITY.

(2) AN EMPLOYEE OF A UTILITY ACTING IN CONNECTION WITH THE EMPLOYEE'S DUTIES.

(3) A CONSUMER REPORTING AGENCY.

(4) A CONTRACTOR OR SUBCONTRACTOR APPROVED BY AND PROVIDING SERVICES TO THE UTILITY OR TO THE STATE, A POLITICAL SUBDIVISION OF THE STATE, THE FEDERAL GOVERNMENT, OR AN AGENCY OF THE STATE OF FEDERAL GOVERNMENT.

(5) A PERSON FOR WHOM THE CUSTOMER HAS CONTRACTUALLY WAIVED CONFIDENTIALITY OF PERSONAL INFORMATION; OR

(6) ANOTHER ENTITY THAT PROVIDES WATER, WASTE WATER, SEWER, GAS, GARBAGE, ELECTRICITY, OR DRAINAGE SERVICE FOR COMPENSATION. HOWEVER, SUCH CONFIDENTIALITY DOES NOT PROHIBIT THE CORPORATION FROM DISCLOSING THE NAME AND ADDRESS OF EACH MEMBER, OR THEIR AGENTS OR ATTORNEYS, IN CONNECTION WITH ANY MEETING OF THE CORPORATION'S MEMEBERS.

Yes, Please DO NOT give out my address, telephone number, or social security number.

Initial Only

Witnesseth:

The corporation shall sell and deliver water service to the applicant and applicant shall purchase, receive, and/or reserve service from the corporation in accordance with the bylaws and tariff of the corporation as amended from time to time by the board of directors of the corporation. Upon compliance with said policies, including payment of a membership fee, the applicant qualifies for membership as a transferee and thereby may hereinafter be called a member.

The member shall pay the corporation for service hereunder as determined by the corporation's tariff and upon the terms and conditions set forth therein. A copy of this agreement shall be executed before service may be provided to the applicant.

The board of directors shall have the authority to discontinue service and cancel the membership of any member not complying with any policy or not paying any utility fees or charges as required by the corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated, or suspended, the corporation shall not re-establish service unless it has a current, signed copy of this agreement.

The water shall be metered by meters to be furnished and installed by the corporation. This meter connection is for the sole use of the member or customer and is to provide service to only one dwelling or only one business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub-meter water to any other person, dwellings, businesses, or property, etc., is prohibited.

The corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the property at a point to be chosen by the corporation, and shall have access to its property and equipment located upon member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service, the corporation shall have the right to remove any of its equipment from the member's property. The member shall install, at their own expense, any necessary service lines from the corporation's facilities and equipment as may be specified by the corporation. The corporation shall also have access to the member's property for the purpose of inspection for possible cross-connections and other undesirable plumbing practices.

The corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This service agreement services as notice to each customer of the plumbing restrictions which are in place to provide this protection. The corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap.

or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.

- B. No cross-connection between the public drinking water supply and a private water system is permitted. Those potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of any airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- C. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- E. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- F. No plumbing fixture is installed which is not in compliance with a state-approved plumbing code.

The corporation shall maintain a copy of the agreement as long as the member and/or premises is connected to the public water system. The member shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the corporation's normal business hours.

The corporation shall notify the member in writing of any cross-connections or other undesirable plumbing practices which have been identified during the initial or subsequent inspection. The member shall immediately correct any undesirable plumbing practices on their premises. The member shall, at his expense, properly install, test and maintain any backflow prevention device required by the corporation. Copies of all testing and maintenance records shall be provided to the corporation as required. Failure to comply with the terms of this service agreement shall cause the corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the member.

In the event the total water supply is insufficient to meet all of the needs of the members, or in the event there is a shortage of water, the corporation may initiate the emergency rationing program as specified in the corporation tariff. By execution of this agreement, the applicant hereby shall comply with the terms of said program.

By execution hereof, the applicant shall hold the corporation harmless from any and all claims for damages caused by service interruptions due to water line breaks by utility or like contractors, tampering by other member/users of the corporation, normal failures of the system, or other events beyond the corporation's control.

The member shall grant the corporation now or in the future, any easements or right-of-way for the purpose of installing, maintaining, and operating, such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the corporation to extend or improve service for existing or future members, on such forms as required by the corporation.

By execution hereof, the applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said applicant owns a membership. If member rents or leases said property, he will be responsible for any unpaid charges unpaid by renter. Said guarantee shall pledge any and all membership fees against any balance due the corporation. Liquidation of said membership fees shall give risk to disconnect of service under the terms and conditions of the corporations tariff.

By execution thereof, the applicant agrees that non-compliance with the terms of this agreement by said applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the corporation.

Any misrepresentation of the facts by the applicant on any of the pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the corporations tariff.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water and/or wastewater system loan project contemplated with the rural development, an applicant shall pay as indication of interest fee in lieu of a membership fee for the purpose of determining:

- A. The number of taps to be considered in the design and
- B. The number of potential ratepayers considered in determining the financial feasibility of constructing.
 - 1 A new water system or
 - 2 Expanding the facilities of an existing water system.

The applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it's available. Applicant, upon qualification for service under the terms of the corporation's policies, shall further qualify as a member by the corporation to a membership fee. Applicant further agrees to pay upon becoming a member, the monthly charges for such service as prescribes in the corporation's tariff. Any breach of this agreement shall give cause for the corporation to liquidate, as

damages, the fees previously paid as an indication of interest fees forfeited, the corporation may access a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the corporation. If delivery of service to said location is deemed infeasible by the corporation as a part of this project, the applicant shall be denied membership in the corporation and the indication of interest fee, less expenses, shall be refunded. The applicant may re-apply for service at a later date under the terms and conditions of the corporation's policies. For the purposes of this agreement, and indication of interest fee shall be of an amount equal to the corporation's membership fees.

The corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the member's property at a point to be chosen by the corporation, and shall access to its property and equipment located upon discontinuance of service the corporation shall have the right to remove any of its equipment from the member's property. The member shall install, at their own expense, any necessary service lines from the corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the corporation. The corporation shall also have access to the member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, and illegal lead materials.

This agreement made the _____ day of _____, 20 _____

Between Lindale Rural Water Supply Corporation, a corporation

organized under the law of the state of Texas (hereinafter called the

corporation and _____) (hereinafter called the
initials above
applicant and/or member).

Witness

Applicant Member

Approved and Accepted

Date Approved

ATTENTION: NEW CUSTOMERS!

WARNING!

By installing a double check valve on your water meter, your home has lost the thermal expansion capabilities that were present before. Check with your plumber to make sure that your water heater is protected.

The purpose of installing a dual check valve at your meter is to prevent any backflow from entering the water system. If you have a "pop off valve" on your hot water heater, you should not have any problem.

By signing the form, you are verifying that you have been notified of the possible problems involved with the installation of a double check valve. If you have any questions, please contact our office or call a licensed plumber.

Print Name

Signature

Date

Billing, Lock Procedures, and Payment Method

Billing:

- * We start reading meters around the 15th of each month. Bills go out the last working day of the month and are Due the 15th of each month.
- * If the 15th falls on the weekend, then you have the whole day on the following Monday to pay your bill. Tuesday, your payment is Late.
- * On the 16th of the month, NO LATE NOTICE will be sent but \$10.00 late fee will be added to your account. Disconnect Date will be on 26th of the same month.

Locks (Charges):

- * If Payment has not been received by 8:00am on the scheduled day of Locks for Non-Payment, a \$25.00 Disconnect Fee will be added to your Account and you are subject to being Locked for Non-Payment. If your Meter does get Locked, you will be Required to Pay an additional \$25.00 to Unlock Meter.

* IF ZIP TIE OR LOCK IS REMOVED FROM OUR METER (which is tampering) YOU WILL BE FINED \$100.00 FOR 1ST OFFENSE. REPEAT OFFENDERS WILL BE SUBJECT TO HIGHER FINES OR LOSS OF SERVICE.

*** No Unlocks Will Be Done After Hours. ***

Payment Options:

- * We have a drive thru window at the LRW office and we accept Checks or Money Orders, there is also a Drop Box for after hour payments available. (There is a \$20.00 fee for Returned Checks). Credit Cards are accepted by Phone (903) 730-6769 or Online ONLY.

* Automatic Bank Draft --- Drafted on the 13th of each month,
Except when the 13th falls on a Sat then the draft will be done on
Friday, the 12th and if the 13th falls on a Sunday, it is done the
following Monday, the 14th.

Credit Card Payment Options:

**THERE IS A CREDIT/DEBIT CARD MACHINE
AVAILABLE IN OUR LOBBY**

WE DO ACCEPT PAYMENT ON THE FOLLOWING:

* Phone: (903) 730-6769

* Online: lindaleruralwater.com

There is a charge for paying by credit/debit card
You will be told the Total Amount to be paid, including
the charge for paying your bill - BEFORE your credit/debit card is
charged.

By signing this notice, I am acknowledging that I have read and
understand this billing methods of this company.

_____	_____	_____
Date:	Printed Name	Signature

Attention Home Owners!

Read Carefully

Please be aware that when you are a home owner, you must put up your \$100.00 membership that stays on the account untill you sell your property. You must show us that your property is sold in order for us to refund your money.

OWNERS WHO RENT OUT THEIR PROPERTY: PLEASE NOTE:

WHEN YOU RENT YOUR PROPERTY OUT, YOU ARE RESPONSIBLE FOR ANY UNPAID BILLS LEFT BY THE RENTER (INCLUDING LOCK FEES, DISCONNECT AND RECONNECT FEES).

The LRW Rate Sheet has more Information concerning rates and services from us. (In this packet)

Please be aware that if there is a leak in your home, or around your home, you are responsible for the repair of that leak. We are only responsible for the meter, and the water lines on our side of the meter, meaning anything after the meter, going towards your house, is your responsibility. If you have had a bad leak, please let us know so that we are aware that there is not a problem with your reading or the meter. Please also be aware that you are still responsible for the water usage during that leak. If you have any questions, or need any assistance please do not hesitate to call us at (903) 882-3335.

Print

Sign

Date

COMMUNICATION WITH LINDALE RURAL WATER

We have several ways to get information out to our customers.

1. Website: Lindaleruralwater.com

Go to our website and sign up for Alerts

2. Facebook Page

Lindale Rural Water Supply Company

<https://www.facebook.com/people/Lindale-Rural-Water-Supply-Company/100090765007719/>



Print Name

Signature

Date

THE INFORMATION REGARDING RACE, ETHNICITY, AND SEX DESIGNATION SOLICITED ON THIS APPLICATION IS REQUESTED IN ORDER TO ASSURE THE FEDERAL GOVERNMENT, ACTING THROUGH THE RURAL HOUSING SERVICE THAT THE FEDERAL LAWS PROHIBITING DISCRIMINATION AGAINST APPLICANTS ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, RELIGION, SEX, FAMILIAL STATUS, AGE, AND DISABILITY ARE COMPLIED WITH. YOU ARE NOT REQUIRED TO FURNISH THIS INFORMATION, BUT ARE ENCOURAGED TO DO SO. THIS INFORMATION WILL NOT BE USED IN EVALUATING YOUR APPLICATION OR TO DISCRIMINATE AGAINST YOU IN ANY WAY HOWEVER, IF YOU CHOOSE NOT TO FURNISH IT, THE COMPANY IS REQUIRED TO NOTE THE RACE, ETHNICITY, AND SEX OF INDIVIDUAL APPLICANTS ON THE BASIS OF VISUAL OBSERVATION OR SURNAME.

ETHNICITY:

HISPANIC OR LATINO _____

NOT HISPANIC OR LATINO _____

RACE:

1. AMERICAN INDIAN/ALASKA NATIVE

2. ASIAN _____

3. BLACK OR AFRICAN AMERICAN _____

4. NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER _____

5. WHITE _____

GENDER IN HOUSEHOLD: (HOW MANY OF EACH)

MALES _____

FEMALES _____

PLEASE NOTE:

UTILITY EASEMENT REQUIREMENTS HAVE CHANGED

THE NEW OWNERS OF A PROPERTY (NAMES LISTED ON THE DEED)
HAVE TO ALL BE PRESENT TO HAVE US NOTARIZE YOUR UTILITY
EASEMENT. (AN ID IS ALSO REQUIRED FOR ALL)

IF ALL OWNERS CAN NOT BE PRESENT, YOU CAN TAKE THE EASEMENT
WITH YOU AND HAVE IT NOTARIZED ELSEWHERE AND RETURN IT WITH
YOUR PAPERWORK AND DEED.

***** WATER SERVICE IS TEMPORARY UNTIL ALL PAPERWORK IS COMPLETED *****

THANKS,

LINDALE RURAL WATER



Lindale Rural Water Supply Corporation

P.O. Box 756 Lindale, TX 75771 Phone: 903-882-3335 Fax: 903-882-6822

MONTHLY BANK DRAFT AUTHORIZATION
(Voided Check is required)

NAME: _____

SERVICE _____
ADDRESS: _____

CUSTOMER ACCOUNT # _____

HOME PHONE: _____

ALTERNATE PHONE: _____

E-MAIL ADDRESS: _____

BANK: _____

BANK ROUTING #: _____

BANK ACCOUNT #: _____

I Authorize Lindale Rural Water Supply Corp. to draft my bank account on the
13th of every month for my water bill.

Date

Signature

Lindale Rural Water (903) 882-3335 / Fax # (903) 882-6822